

HAMILTON ISLAND

LUXURY PRIVATE APARTMENTS



HAMILTON ISLAND - INFORMATION

On behalf of the owners and the staff of Hamilton Island Luxury Private Apartments, welcome to our Island - a truly special part of the World.

Hamilton Island does offers its guests an extensive range of activities. These include Great Barrier Reef Cruises, Water-Skiing, Sail Boarding, Catamaran and Yacht Sailing, Tennis, Gymnasium, Game Fishing, Nature Walks, Whale Watching from July to September, Scenic Flights and Wedding Services, just to name a few. *Fees and charges do apply.*

When staying with us, you have all of the Resorts facilities at your disposal.

If you prefer, you can just simply relax by your private complex pool or one of the six Resort pools.

Then, of course, your preference may be the nearest palm tree and your favorite book.

Whatever way Enjoy the best part of the Whitsundays, Hamilton Island.

Special offers, discounts and information included in this document are subject to change.
Arrival details

ON ARRIVAL

You will be met at the Hamilton Island Airport or Ferry Terminal by our Valet Service and taken to your apartment, where you will be given your complimentary golf buggy.

VALET SERVICE

If there is any change in your arrival time prior to your arrival date, please notify us on 1300 679 559 or email info@hamiltonisland.biz

CHECK IN

Check in is 2:00 pm, however wherever possible, an immediate check-in, and late check-out will be available. This CANNOT be arranged prior, and will be advised by your Valet if possible upon your arrival. Under no circumstances are you allowed access to the unit until the cleaners have finished.

If you are arriving early we suggest you pack a day bag.

ASSISTANCE DURING YOUR STAY

Please remember to get a contact number from your valet upon arrival and save it into your phone. If you then have any queries or questions with your accommodation or buggy during your stay you will be able to contact them. You can also ask the valet to have the Manager on Duty to contact you.

DEPARTURE - CHECK OUT

Strictly 10:00am on the morning of your departure unless you have arranged a pickup time with your Valet /Caretaker. Your valet will contact you the night before your departure with arrangements.

ALL of your personal luggage must stay with you until your departure.

You can check in at the Airport 2hrs prior to flight time.

If you have a late flight you can arrange for the Valet Service to:

Collect you from your unit at 10am and transfer you to the Airport

OR

Collect you from the unit and take you to a location of your choice.

You can then hire a taxi or arrange with the Valet to collect you again and take you to the Airport.

A \$25 to \$50 cash fee will then be payable directly to them. *Pricing is subject to change and depends on the individual valet company.*

We request you turn off all appliances and close all doors and windows on vacating the premises.

KEYS

Keys should be returned to the Valet when you are collected for your departure and the buggy must be left at the unit.

KEYS SHOULD NOT BE LEFT IN BUGGIES. To replace a lost or stolen key – Unit key \$20.00, Buggy key \$155.00. Call out fee of \$85 may apply.

BUGGIES

A four Seat Buggy is a COMPLIMENTARY INCLUSION for your personal use only. Please refer to your Buggy Protection and Conditions attached to your booking confirmation.

WHITSUNDAY APARTMENTS DO NOT INCLUDE A COMPLIMENTARY BUGGY.

A four Seat Buggy is a COMPLIMENTARY INCLUSION for your personal use only.

Please take care with the buggy to minimise any damage.

Hamilton Island Rules are mandatory.

Buggy Protection is available – see attached Buggy Protection document.

PLEASE NOTE: The buggy is NOT to be used after 10am on the day of your departure and you are responsible for recharging your buggy. Your Valet will explain how to do this. If you fail to charge the buggy overnight and you break down as a result, a towing fee of \$85 will apply. Your buggy will then need a FULL 8 hour recharge before you can use it again. You WILL NOT be provided with a replacement buggy whilst your buggy is recharging. It is essential that you ensure that your buggy is charging correctly – please speak to your Valet contact if you are unsure on how to do this.

BUGGIES WILL NOT BE REPLACED IN THE EVENT OF A BREAKDOWN DUE TO FAILURE TO CHARGE OR ACCIDENT.

NOTE: POINCIANA GUESTS – GATES AT COMPLEX CLOSE AT 10PM. Pedestrian entry only after 10pm.

You will be responsible for any damage caused during your stay.

Buggies are registered vehicles – Police and Island Security monitor driver behaviour, including random breath tests.

Whilst in control of a buggy, drivers must not consume alcohol and no person may drive a buggy with an alcohol level above .05%.

HAMILTON ISLAND BUGGY RULES

1. Any person driving a buggy must be over 18 years of age and hold a current drivers licence - BUGGIES ARE A REGISTERED VEHICLE.
2. Indicators must be used at all times. If indicators are not working, please use hand signals and report problem to your valet.

3. A person must not drive any vehicle in excess of the sign posted speed. The maximum allowable speed for a buggy is 20km per hour.
4. All drivers must abide by posted or otherwise indicated parking regulations.
5. The buggy must only be driven on bitumen and paved roads and shall not be driven on grassed, gravel or pool areas.
6. The maximum capacity for our buggy is four persons at all times. Any overloading of the buggy will result in confiscation of the vehicle.
7. No person shall drive the buggy in a careless, reckless or dangerous manner, nor should they drive whilst under the influence of intoxicating liquor or drugs.
8. The buggy should never be overloaded with luggage (including sailing gear, paddles, boxes and any heavy materials) especially on the roof and upholstery. Any person caught overloading may have the vehicle confiscated.
9. Under no circumstances are children permitted to sit on the drivers lap or hold the steering wheel whilst the buggy is in motion.
10. The occupant shall properly keep and maintain the buggy in good and serviceable condition; the owners reserve the right to inspect the vehicle at any time during the period of occupancy. The occupant should also leave the vehicle clean and fully charged at the end of the period of occupancy.
11. The buggy may not be driven between the hours of 1.00am and 5.00am. Any person caught driving the buggy inside these hours may have the vehicle confiscated.
12. The occupant is liable for any loss, damage, injury, fine or costs incurred or sustained by him/her to the buggy.
13. All accidents in which damage is sustained to a person and/or property must be reported to the on duty Security Officer immediately at the time of the accident.
14. At no time should the governor, ignition or engine be tampered with. Any person driving a vehicle that has been tampered with will have it confiscated.
15. At no time should the key be left in the vehicle, or detached from the unit keys. This may result in the buggy getting stolen, in which case the occupant may need to cover any ignition replacement fees.
16. Island Management and the Island Security Department strictly enforce local traffic rules and regulations in addition to all Queensland Motor Vehicle Laws. Any infringement of the aforementioned regulations will result in monetary and drivers licence point penalties.
17. CHILD SEATS/CAPSULES - Queensland legislation states that all children under the age of 6 months are to be seated in a baby capsule facing towards the seat it is mounted to. A child 6months to 4 years is to be in a child seat facing the same direction as the seat it is mounted to. This is subject to the amount of engineer approved restraint mounting points the buggy comes equipped with.
If the seat is hired through Hamilton Island Buggy Hire the seats will be fitted by a trained staff and should remain secured to the buggy for the duration of the rental. Securing and adjustment of straps in the capsule to fit the child is the responsibility of the parent or guardian (hirer). Capsule covers should be fitted when the capsule is not in use to prevent weather damage.

IMPORTANT SAFETY NOTICE: The hirer is responsible to recheck capsule anchorage points and adjust straps securing the capsule to the seat each time the child is placed in the capsule restraint. Capsule covers cannot be used when the child is positioned in the capsule.

Traffic Offence Penalties

Hamilton Island golf carts are motor vehicles, driven on roads under Queensland law. There are significant penalties under Queensland law for contravening road rules. Some of these are outlined below:

Offence	Penalty
Not wearing a seatbelt (driver)	Fine of least \$353 and 3 demerit points
Not wearing a seatbelt (passenger over 16 years)	Fine of least \$353 and 3 demerit points
Passenger not wearing seatbelt (driver)	Fine of least \$353 and 3 demerit points (for each unrestrained passenger)
The driver is liable for any passenger who does not wear a seatbelt or appropriate restraint	
Child not properly restrained (on a lap or not in an appropriate child restraint)	Fine of least \$353 fine and 3 demerit points (for each unrestrained child)
Drink driving	Must attend court proceeding on mainland
Open licence holder - 0.05 or more BAC	Maximum penalty of nine months imprisonment or a fine exceeding \$3,200
Provisional licence holder – over zero BAC	Maximum licence disqualification of 2 years
Drug driving	Must attend court proceeding on mainland Maximum penalty of nine months imprisonment or a fine exceeding \$3,200 Maximum licence disqualification of 2 years
Driving without a valid driver licence	Must attend court proceeding on mainland Maximum penalty of one year's imprisonment or a fine exceeding \$4,700
Driving on the wrong side of the road	Fine of least \$94 and 2 demerit points

POINCIANA GUESTS

Gates at the complex entry close at 10:00 pm. Pedestrian entry only after 10:00 pm and parking is available outside the front complex gate

BONUS OFFERS

Please check with your booking agent to see if you are entitled to one of the below offers.

For 7 night stays:

1. On the Edge Sunset Sail - 1.5 hour cruise - On the Edge Sunset Sail for 2 adults including selected beer, wine & soft drink,
<http://www.exploregroup.com.au/en/unique-experiences/sunset-sail-whitsunday-islands>
2. Denison Star Afternoon Sightseeing - Cruise 2 hours - Sightseeing cruise with afternoon tea for 2 adults and 2 children,
<http://www.exploregroup.com.au/en/unique-experiences/afternoon-cruise-and-unwind/>
3. Breakfast for 2 and unlimited entry to the Wildlife Park
<http://wildlifehamiltonisland.com.au/>
4. FISHI - Fresh Island Seafood \$100.00 food voucher Check out Fishi platters and products.
www.fishi.com.au

GENERAL INFORMATION

MOBILE COVERAGE

Hamilton Island has its own receiver tower so reception is good.

PUBLIC TELEPHONES

Public telephones are located at the Resort Centre, Reef View Lobby, Airport Terminal, adjacent to the Marine Office in the Marina Village and the Convention Centre.

INTERNET ACCESS

Wireless Network is available at the Resort Tour Desk and Reef Hotel Lobby.

There is an internet café at the Resort Tour Desk.

Unfortunately, the properties do not have internet access.

You can pick up wireless internet throughout the Main Resort centre, for a minimal fee.

Please see the staff at the Tour Desk on your arrival for instructions/fees regarding this, and they will provide you with a password.

Alternatively, if you are looking at purchasing a pre-paid wireless modem, Telstra Next G will be the best for coverage.

Bird Feeding

Please do not feed the native birds, such as the yellow crested cockatoo, as it is harmful to their health and creates a menace to guests.

Local Hints

As you are in the tropics, it is understandable that a cool house is an open one. As desirable as this may be, we recommend utilising the fly/insect screens and keeping them closed at every available moment to deter insects and birdlife from entering your unit.

Road Rules

If you have use of a buggy you will need to be aware of the Hamilton Island Road rules. It is important that you abide by these rules to ensure your buggy is not confiscated by Security.

Maintenance

For all non-urgent maintenance matters, please assist us by leaving a note on the kitchen bench. For all urgent maintenance, please call our valet/caretaker – Number given to you on arrival.

TV Reception

Due to its remote location, Hamilton Island experiences intermittent difficulty with TV reception and clarity. Should you be hoping to catch a specific program we suggest you arrange someone at home to record it for you whilst you are on the Island.

As properties are equipped with DVD equipment, we suggest you bring your favourite DVD's or alternatively utilise the Island video store.

Groceries

There is a Hamilton Island IGA Supermarket and bakery on the Island. You can also order groceries prior to your arrival from the below provided.

NEW (Opened 1st August 2017) Hamilton Island IGA Supermarket.



Whitsunday Provisioning Online - Deliver 7 days a week

www.whitprov.com.au

IGA Airlie Beach -Island deliveries are reliant on when the Cruise Whitsunday ferries run, which is 7 days per week, at set time schedules.

Please refer to IGA Airlie online site for public holidays and delivery information.

<http://igaairliebeach.com.au/current/>

Noise

We would like all guests coming to Hamilton Island to have a memorable and enjoyable experience. We ask that everyone is mindful of their neighbours at all times. If you experience any disturbances after 10pm, please do not hesitate to call the Security Officer on 07 4946 8555.

Cleaning/Services

As your apartment is self-contained and equipped with a laundry, there is no daily maid or cleaning services provided. If you would like to arrange a mid-stay service or linen change, please confirm at the time of booking or contact your cleaner directly – a fee will be payable directly to the cleaner.

Hamilton Island Marina

For all enquiries regarding mooring facilities, boat movements or tide times, please contact the Marine Office.

What to Bring

All bed linen and bath towels are supplied (1 per guest). All our apartments feature a port-a-cot and high chair. Please bring along your own cot linen if use of cot is required.

BEACH or POOL TOWELS are available in most apartments, please confirm with our office.

Your booking does not include the use of the Resort's poolside beach towels as you have chosen to stay in our luxury "private" accommodation.

Hair dryers - Most properties will supply hairdryers, however, they sometimes burn out and/or are accidentally popped into the past guest's luggage, so we do recommend you bring your own hair dryer if it is a valued necessity.

The rest is easy - toiletries, sunscreen, hat, swimming costume and a sarong should do it but, if you do happen to forget any items, your needs can all be accommodated in one of the many retail outlets on the Island.

Clownfish Crèche

(0 – 4 years)

A fully licensed and nationally accredited day-care centre is located close to the Reef Hotel, pools and restaurants. The Clownfish Club offers high quality child day care for 6 weeks to 4 years old in two separate areas. The qualified teachers, who operate the Centre, place emphasis on fun, educational activities. The centre offers childcare to all hotel and Hamilton Island holiday letting guests. Bookings are essential.

Clownfish Kids Club

(5 – 12 years)

The Clownfish Kids Club offers fun sessions from ages 5 to 12 and provides different activities for different age groups. Two sessions are run per day and an evening session during school holidays.

Baby Sitting

For daytime child minding services, please contact the Clownfish Crèche and Clownfish Club by 5.00pm. Child minding is also possible during the evenings. Please refer to the Resort Reception area to help you with this.

For all Clownfish rates and enquiries please call 07 4946 8941

Banking Facilities

An agency of the Westpac Bank is located in the Resort Centre. Opening hours are Monday to Friday, 9.30am to 11.30am and 12.30pm to 3.30pm. Flexiteller machines are open 24 hours a day and are located in the Marina Village and Resort Centre. An EFTPOS terminal is located at the Reef View Reception Desk and Yacht Club Tavern. The Post Office is also an agency for the Commonwealth Bank, Citibank, St George Bank and others.

Electricity

The electricity system operates on 240 volts AC. As we are isolated, electricity is an expensive commodity and we ask you to assist with energy conservation. On rare occasions, the Island does experience power failures.

Water Conservation

Water is a precious commodity on Hamilton Island. We seek your co-operation to avoid unnecessary waste.

Medical Centre

Monday, Tuesday, Thursday and Friday: 9.00am to 12 noon – 3.30pm to 5.00pm.

Wednesday and Saturday: 9.00am to 12 noon.

Newspapers

A variety of newspapers and other reading material can be purchased from Trader Pete's opposite the Fantasea Wharf in the Marina Village.

Post Office

For all your postal requirements, Australia Post is located in the Marina Village. Opening hours are Monday to Friday, 9.00am to 5.00pm and Saturday 9.00am to noon.

Baby Equipment Hire

There is a porta cot and high chair in the unit. Strollers are available for hire at the Clownfish Club. Phone 07 4946 8941.

Island Transport

A free Shuttle Bus Service operates around the island between 7am and 7pm - 7 days a week.

Chemist

For all your pharmacy needs including toiletries, prescriptions and over counter advice, business hours at the chemist are: Monday to Friday, 8.30am to 6pm - Saturday, Sunday and Public Holidays, 9.30am to 4pm.

TAKEAWAY AND EATERIES

Bakery

Perfect for freshly baked bread, sandwiches, pies, and pastries with decadent desserts.

Popeyes Takeaway

Feel like some good ole fish 'n chips or perhaps a selection of fresh, takeaway seafood? Then the Harbourside Eatery is for you. Not just fish either, also barbecued or golden fried chicken, juicy hamburgers and a large selection of delicious fresh salads. Open 7 days.

Ice Creamery

Titillate the taste buds with an ice-cream, milkshake or smoothie from the large range of tantalizing flavours available. If you are in the mood for something a bit hotter, coffee, cappuccino and hot chocolates are also available. Located in the Marina Village and open daily 9am to 10pm.

Manta Ray Café

Pizza by Design - Wood-fired gourmet pizzas delivered to your door or take away from Manta Ray café - open 7 days.

Marina Deli

Open for a light breakfast or lunch and that perfect cup of coffee - open 7 days.

RESTAURANTS

Strongly advise to book – except Manta Ray (No bookings taken).

Please refer to phone list for contact numbers

Bommie Restaurant

“Award Winning Cuisine” Hamilton Island’s signature restaurant located in the Yacht Club, with spectacular island views, and an array of culinary delights – check opening times.

Pool Terrace

Located in the Reef View Hotel, offering a Buffet Breakfast, Lunch or Dinner in a beautiful Poolside setting.

Wildlife Park

Enjoy breakfast with the Koala’s - Breakfast 7.30am – 9.30am 7 days a week

Manta Ray Café

“Pizza by Design” Situated on the foreshore of the Marina Village overlooking the harbour. A true café experience with wood-fired gourmet pizzas and a cosmopolitan menu.

Mariners Seafood

Specialising in fresh seafood and famous for its seafood platters, this Marina Village restaurant is a favourite for seafood lovers. Open nightly.

Romano’s Italian Restaurant

“Waterfront Italian” Offering innovative Italian cuisine overlooking Hamilton Islands magnificent Marina -Check opening times.

Sails Steak and Seafood Grill

Overlooks the Dolphin Pool and out to Catseye Beach, open for Breakfast, Lunch and Dinner

Serving a variety of fresh Seafood and Premium Australian Beef.

Denison Star Sunset Cruise & Dine - Tasting Menu

This cruise combines traditional style cruising with modern day cuisine whilst soaking up the beauty of a Whitsunday Sunset.

Coca Chu Restaurant

South East Asian Cuisine, situated above the shores of Catseye Beach and stunning views of the Whitsunday Islands.

Hamilton Island Golf Clubhouse

Stunning views of Passage Peak and the Coral Sea, Restaurant and bar, perfect for a long lunch, morning or afternoon snack and refreshing drink.

BARS AND NIGHTCLUBS

Bohemes Nightclub and Bar

The late night entertainment venue offering live music on the verandah bar and a range of dance music in the split-level nightclub.

Bougainvillea Bar

"A Cocktail Oasis". For poolside cocktails, a gourmet BBQ lunch or all day snacks, the Bougainvillea Bar is perfect for your day in the sun.

Reef Lounge (Formerly Compass Lounge)

"Before dinner, after anything". Ideal for a pre-dinner cocktail or relaxing night cap. Live Entertainment most nights. Located in the Reef View Hotel.

Island Bar

"Poolside Play". Situated in the Centre of the Mail Pool and easily accessible via connecting bridges or by swimming up to the pool bar. Specialising in tempting tropical cocktails.

Sails Bar

Reflecting the vibrant atmosphere of Hamilton Island, Toucan Tango's Bar offers the most delicious tropical cocktails on the Island. Open all day until late. Live music. Located at the Resort Centre and overlooking Catseye Beach. Happy Hours daily.

Marina Tavern

“The place to meet”.

Overlooking Hamilton Harbour, the Yacht Club is the perfect place for a relaxing ale during the day, a cocktail over sunset, or a party till late. Casual menu available for lunch and dinner.

Hamilton Island Bottle Shop

The new Hamilton Island Bottle Shop is located alongside the IGA Supermarket. Choose from a range of local and imported beers, fine wines and spirits, plus non-alcoholic beverages.

Open: 10.00am – 9.00pm, daily

Phone: 07 4946 8901

ACTIVITIES

Hamilton Island Sports Club and Mini Golf

As Australias premier tourist destination, we offer our guests a Sports Club suitable to all ages. Tennis, squash, aerobics, gymnasium, spas, sauna and basketball. An 18 hole mini-golf course in a lush tropical setting.

Hamilton Island Activities

The Recreation Department coordinates daily activities for all that wish to join in. The Activity and Entertainment guides are available from all Tour Desks or shown on display at the "What's On" boards.

Relaxation Centre

Treat yourself to a private health massage from a qualified therapist or experience the flotation tank. Choose from sports, deep tissue, relaxing and soothing or perhaps try some Reiki.

Go Karts

Be another Schumacher or Andretti and experience the adrenaline rush of racing on this all weather track, no licence required. It's the closest thing to Grand Prix racing.

Golf Driving Range

Here you can perfect that swing by hitting a bucket of golf balls into the lake, along side the airstrip. A full range of hire clubs available for men, women and juniors.

Beach Sports - Hire

From jet skis to catamarans, and sail boarding to fish feeding, you can do it all at Beach Sports. Located under the Beach House on Catseye Beach.

Quad Bike Adventure Tours

An exciting adventure through Hamilton Islands forest trails by the thrill of our modern, self-drive, automatic quad bikes

Also available - Quad bikes for Kids

Kegel 9 Pin Bowling

1-6 Players per lane, Open 2pm – 10pm daily

The centre has 7 lanes, an amusement arcade and a fully licensed bar.

Wildlife Park

A visit to our picturesque Wildlife Park enables guests to see koalas, kangaroos, wombats, crocodiles and other interesting animals. Stroll along easy to negotiate walking trails (wheelchairs catered for).

Breakfast with the Koalas 7.30 to 9.30am

Park opens daily from 9.30am to 5.00pm.

Parasailing

Become a Hamilton Island high flyer. Experience the exhilaration of parasailing and while you're up there, enjoy a breathtaking view of the resort.

Adrenalin Rush

Enjoy a RUSH HOUR like no other, in the tropical waters of the Whitsundays.

Thrill to high speed sailing aboard this sleek purpose built Nacra 36 Catamaran, the only catamaran in Australia that allows 4 people at a time to 'hang out together' on trapeze.

Book at the Beach Sports activities hut, the Tour Desk for a truly unique sailing experience.

Renegade Sport fishing and General Charters

The only way to catch the big ones is to fish with the experts. Various charter options are available including full day and half day.

Sea Kayaking Whitsundays

Join us on one of our guided sea kayaking eco-tours of the islands and waters around Hamilton Island. No experience needed.

Sunsail

The sailing specialists. Learn to sail at our fully accredited sailing school, or sail yourself around the magical Whitsunday Islands. Luxurious Beneteau, Jeanneau and Fountaine Pajot yachts and catamarans.

Island Tour

A great way to see the Island and learn some interesting facts about the surrounding areas and the history of Hamilton Island. Aboard the bus you will visit One Tree Hill with spectacular views of the surrounding Whitsunday Islands and Resort complex, the Marina Village and visit the Fauna Park. Tours daily from the Resort Centre.

Contact the Activities Desk for further information

Cruise Whitsundays

Cruise Whitsundays has got you covered for activities on the water. Excursions to the Great Barrier Reef, Whitehaven Beach trips, and whale watching in season.

Hamilton Island Aviation

No better way to see the Whitsundays and Great Barrier Reef than from the air. Hamilton Island Aviation offers an extensive range of transfers, joy flights, Island picnics and Barrier Reef Fly/Cruise tours by Helicopter, Seaplane and Aeroplane.

Hamilton Island Watersports

Water skiing, Parasailing, Speedboat rides; Hamilton Island Watersports has it all. Try a cruise on the Island Dreamer – Fishing, Adventure and Sunset cruises are available. Bait and hand lines included.

Dinghy Hire

Hire from a range of dinghies for exciting activities including fishing, fossicking fantastic beaches and snorkelling over coral reefs.

Target Sports, and Australian Historical Display

Try an Olympic sport! At Hamilton Island Target sports you can try out the Australian gold medal winning sport-clay target shooting, along with our small bore rifles and an exciting new pistol range.

THE HAMILTON ISLAND GOLF CLUB

18 hole championship golf course with 360-degree views of the Coral Sea and nearby islands – absolutely spectacular

Situated on neighbouring Dent Island, access to the Golf Club is via a short boat transfer from Hamilton Island, which operates regularly.

Phone: 07 4948 9760 or golf@hamiltonisland.com.au

THE HAMILTON ISLAND YACHT CLUB

The Yacht club offers world class facilities including a waterfront lagoon pool, Private Beach, Indoor lap pool, Saunas, indoor/outdoor restaurant and bar jutting over the marina.

The Yacht Club was designed by renowned architect Walter Barda, with the landscaping crafted by celebrity designer Jamie Durie, rounding off a distinctly Australian feel.

ADRENALIN RUSH	4946 8286	LOGO SHOP- HI DESIGNS	4946 8565
AIRPORT LOUNGE	4946 8200	LORD NELSON	4946 8233
AUSTRALIA THE GIFT	4946 9015	MARINA OFFICE	4946 8353
AV PARTNERS	4946 9878	MINIGOLF	4946 8590
BAKERY	4946 8281	MARINA DELI	4946 8224
BEACH SPORTS	4946 8286	MARINA TAVERN	4946 8839
BOATYARD WORKSHOP	4948 9427	MARINA TAVERN RETAIL	4946 8180
BOHEMES BAR and NIGHTCLUB	4946 8268	MAINTENANCE HOTLINE	4946 8524
BOMMIE/YACHT CLUB RESTAURANT	4948 9433	MANTA RAY CAFÉ	4946 8213
BOTTLE SHOP	4946 8632	MARINER'S SEAFOOD RESTAURANT	4946 8628
BOUGAINVILLEA BAR	4946 8296	MEDICAL CENTRE	4946 8243
BOWLING ALLEY	4946 8440	OFFSHORE (SURF SHOP)	4946 8273
BREEZE	4946 8221	PAYROLL	4948 9842 58705
BRUCE FINLAY SAILS	4946 8642	PHARMACY	4946 9053
BUGGIES Resort	49468263	POOL TERRACE	20005 20048
CHANDLERY	4946 8138	POPEYE'S FISH AND CHIPS	4946 8610
CHAPLAIN/ COMMUNITY AIDE	0407105071	POST OFFICE	4946 8238
CHEMIST	4946 9053	POWERHOUSE	4946 8130
CLOWNFISH CLUB	4946 8941	PRD SALES	4946 9643
CONCESSIONAIRE OFFICE	4946 8053	PROPERTY and DEVELOPMENT	4946 8111
CONCIERGE - ISLAND	0400 586 356 58929	PUBLIC AREAS	4948 9655
CONCIERGE – REEF VIEW	20042 58318	QUALIA	4948 9222
CONCIERGE –YACHT CLUB	4948 9422	R-BAR	4946 8603
CONVENTION CO-ORDINATOR	4948 9595	RAINFOREST CAFÉ	4946 8553
CONVENTION OPERATIONS	4946 8181	RECEPTION Reef View	20012
CRUISE INDIGO	4946 9664	RECEPTION WHA	4969 9999
DAYDREAM ISLAND	4948 8488	RECEPTION Beach Club	4946 8000 58920
DINGY HIRE	4946 8259	RECEPTION Holiday Homes	4946 8640 58994
DIVE SHOP-H2O SPORTS	4946 9888	REEF LOUNGE	20007
EMERGENCY	555 4946 8555	RESERVATIONS	13REEF 137333
EMPLOYEE RELATIONS	4948 9944	RESORT LINK	0437 242 847
EMPLOYMENT	1800 681 120	RESORT STORE	4946 8235
FANTASEA	4946 5111	ROMANOS	4946 8212
FINANCE	4946 8954	ROOM SERVICE Reef view	20041
FLORAL COLLECTIONS	4946 9104	SAFARI TOURS	0429 723 274
FOOTS ARTWORKS	4946 9062	SAILS OFFICE	4946 8013
Fand B CO-ORDINATOR	4946 8536	SAILS RESTUARANT	4946 8562
GALLERY	4948 9657	SCHOOL	4946 8327
GARDENS	4946 8400	SKYSTAR	4946 9683
GENERAL STORE	4946 8626	SPA WUMURDAYLIN	4946 8669
GO KARTS	4946 8850	SPORTS CLUB	4946 8590
GOLF COURSE PRO SHOP	4948 9760	STEAKHOUSE	4946 8019
GOLF COURSE RESTAURANT	4948 9759	STAFF ACCOMODATION	4946 8113
GOLF DRIVING RANGE	4946 8033	STORES	4946 8125
HAIR and BEAUTY	4946 8244	SUNSAIL	02 8912 7056
HAYMAN ISLAND	4940 1234	SWIMWEAR STORE	4946 8284
HAMILTON ISLAND WILDLIFE PARK	4948 9078	TARGET SPORTS	4946 8611
HI AIR (AVIATION)	4969 9599	TELSTRA HELP DESK	4946 8666
HI PHOTOGRAPHY	4946 8690	THE BUGGY SHOP	4946 9031
HI REAL ESTATE	4948 9101	TOUR DESK Resort Centre	4946 8305 58535
HI JEWELRY	4948 9857	TOUR DESK Reef View	4946 8829
HI KINDY	4948 9371	TRANSPORT	4946 8823
HI SIGNS	4946 9160	TRADE SERVICES	4946 8363
HOUSEKEEPING HIHP	4946 8842	TRADER PETES	4946 8426
HOUSEKEEPING REEFVIEW	4946 8020	UNIFORM ROOM	4946 8519
HOUSEKEEPING BEACH CLUB	4948 9095	VERANDAH BAR	4946 8561
HOUSEKEEPING QUALIA	4948 9476	VIDEO SHOP	4946 9980
ICE-CREAM PARLOUR	4946 8620	VIRGIN	4946 9675
IMMACULATE ISLAND SERVICES	4946 8779	WATERSPORTS	4946 8261
INJURY MANAGMENT	4948 9889	WEDDINGS	4946 9222
I.T. – COMPUTER SERVICES	4946 8070	WESTPAC	4969 9455
ISLAND BAR	4946 8579	WILD LIFE PARK (KOALA GALLERY)	4946 9078
ISLAND SAFETY	4946 8119	WORK PLACE HEALTH AND SAFETY	4946 8112
JETSTAR	4946 9683	WORKSHOP	4946 8132
JAPANESE GUEST RELATIONS	20014		
LAUNDRY Reef View	4946 8020		
LEARNING and DEVELOPMENT	4948 9868		
LINDEMAN ISLAND CLUB MED	4946 9333		
LOBBY SHOP Outrigger	4946 8232		
LOBBY SHOP Reef view	20008		
LOBBY SHOP Airport	88035		

The following link is the Cyclone & Natural Disaster 2018 – Community Awareness document to assist in preparing your family and residence for a tropical cyclone. – [CLICK HERE](#)

Should you need any further advice, please contact the HIE Emergency Response Manager on 4948 9834.



Stay focused, stay relevant, stay on the line

- Is someone seriously injured or in need of urgent medical help?
- Is your life or property being threatened?
- Have you just witnessed a serious accident or crime?

If you answered YES call Triple Zero (000). Calls are free



HAMILTON ISLAND
GREAT BARRIER REEF AUSTRALIA

(07) 4946 8555

If you require assistance for any non-urgent or non-life threatening circumstances call (07) 4946 8555

- Do you require non-urgent medical treatment?
- Do you require the services of the night doctor?
- Do you want to report a noise complaint?
- Do you want to report suspicious behaviour?

If you answered YES call (07) 4946 8555 from your mobile or landline